

**London Borough of Bromley**

**PART 1 - PUBLIC**

**Briefing for Care Services Policy Development and Scrutiny Committee  
Tuesday 17 November 2015**

**ADULT SOCIAL CARE LOCAL ACCOUNT 2014/15**

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1. Summary

- 1.1 This report provides Members with the Adult Social Care Local Account for 2014/15 (Appendix 1). The Local Account outlines how Bromley is supporting an improved quality of life for people with social care needs.

**2. THE BRIEFING**

- 2.1 The Department of Health (DoH) has recommended that all local authorities' Adult Social Care directorates publish an annual Local Account (Annual Report), replacing the previous arrangements with the Care Quality Commission (CQC) in 2010. This is a non-statutory self-assessment reflecting performance in Adult Social Care and is the way in which progress can be communicated to the wider community, giving residents an opportunity to read about how the local authority's adult social care performed locally against key outcomes. We have once again taken the opportunity to include our housing services and Public Health in our account.
- 2.2 The work outlined in this report has supported people to have choice and control, and to maximise their wellbeing and independence in their local community in line with the Care Act 2014 requirements..
- 2.3 The Bromley Annual Report has recognised a significant range of strengths across all service areas in 2014/15 supporting the department's continuation of improved performance including:-
- 29,154 unique visitors to the MyLife website with 158,027 page views during 2014/15 guiding people to extra support to help with their care needs by showing them - or the person they care for - what services are available in the local area and how to access them.
  - Winter Resilience plan was in place to cope with pressures over the winter period. Between October 2014 and January 2015 157 people had been support by the plan.

Of these approximately 25% were to avoid hospital admissions and the remaining 75% to support hospital discharges.

- Since 2010, 37,286 people at risk of developing heart disease, stroke, diabetes, kidney disease or certain types of dementia have received a Health Check helping them take action to avoid, reduce or manage these health conditions.
- 85 children and young adults have completed, or are currently being supported through, the travel training programme to become independent travellers.
- Over 400 unique visitors to the MyLife pages which detail the changes to the SEND (Special Educational Needs and Disabilities) assessment system, over a period of six months.
- Increased the amount of information and advice available to older people, who need assistance with their daily living. This has been delivered on a specific area of social care website.
- Supported 100 people with the 'fast response personal care package', enabling people to regain confidence they may have lost during their hospital stay.
- Supported 59 older people through the 'intensive personal care package', which offers 150 hours of support per person, offering a real alternative to long term residential care.
- Successfully diverted over 1,400 households (80%) approaching in housing need, therefore avoiding homelessness.

2.4 There are also areas for development which are reflected in the [2015/16 Care Services Portfolio Plan](#):-

- Provide locally relevant information and advice about care and support need to enable choice and control
- Support service users to stay independent for as long as possible
- Focus on preventing homelessness by working in partnership to maximise and make best use of the supply of affordable housing
- Better identify and support carers living in Bromley by Listening to and learning from users of services so that their needs can be met
- Better identify and support carers living in Bromley by adopting A Carer's Strategy which takes into account the requirements of the Care Act
- Support the transition of young people leaving care and moving into independent living, further/higher education and employment
- Continue to improve the delivery of services and reliability of contractors through Quality Assurance and Contract Monitoring